

**BRIAN E. FROSH**  
*Attorney General*

**WILLIAM D. GRUHN**  
*Chief*  
Consumer Protection Division

**ELIZABETH F. HARRIS**  
*Chief Deputy Attorney General*

**CAROLYN QUATTROCKI**  
*Deputy Attorney General*

Writer's Direct Fax No.  
(410) 576-6571

Writer's Direct Email:  
pocannon@oag.state.md.us



**STATE OF MARYLAND**  
**OFFICE OF THE ATTORNEY GENERAL**  
**CONSUMER PROTECTION DIVISION**

Writer's Direct Dial No.  
(410) 576-6515

March 10, 2022

To: The Honorable Delores G. Kelley  
Chair, Finance Committee

From: Office of the Attorney General's Health Education and Advocacy Unit

Re: Senate Bill 720 (State Board of Examiners of Nursing Home Administrators – Renaming and Licensure of Assisted Living Managers): Support

The Office of the Attorney General's Health Education and Advocacy Unit (HEAU) supports Senate Bill 720 because the 25,000 consumers residing in Maryland's 1,600 assisted living facilities require the increased protection that the bill's new licensure requirements for assisted living managers will provide. The bill will ensure that persons managing the day-to-day operation of long-term care facilities meet basic educational and training requirements and are subject to a criminal background check.

Moreover, under this bill, the assisted living manager would be individually accountable under the Board's licensing scheme for preventing harm to residents, including harms reported by the State's Long-term Care Ombudsman: having no heat; having no food; exploitation; physical and psychological abuse; and abandonment.

To qualify for an assisted living manager license, an applicant must be of good moral character and at least 21 years old and have (1) a high school diploma, high school equivalency diploma, or other appropriate education, as determined by the board; (2) appropriate experience, as determined by the board; (3) completed a board-approved manager-in-training program; (4) passed a national examination and an examination on State standards; and (5) met additional requirements, as established by the board. To apply for a license, an applicant must (1) submit a board-approved application; (2) pay an application fee set by the board; and (3) submit satisfactory evidence of having completed a State and national criminal history records check. The HEAU believes these requirements, as enforced, will protect residents, and we ask the committee for a favorable report.

cc: Sponsor

