

SB0030/183223/1

BY: Education, Energy, and the Environment Committee

AMENDMENTS TO SENATE BILL 30
(First Reading File Bill)

AMENDMENT NO. 1

On page 1, in line 2, strike “**Public Safety –**” and substitute “**Study on Statewide 2–1–1 and**”; in the same line, strike “– **Nonemergency Information**”; strike beginning with “establishing” in line 3 down through “system” in line 8 and substitute “requiring the Department of Legislative Services to conduct a study on the implementation of a statewide 3–1–1 system to provide individuals with nonemergency government services, resources, and information, both as a standalone system and as part of a merged system with the statewide 2–1–1 system”; in line 8, after “to” insert “2–1–1 and”; in lines 8 and 9, strike “and nonemergency information”; and strike in their entirety lines 10 through 25, inclusive.

AMENDMENT NO. 2

On pages 2 through 18, strike beginning with “the” in line 1 on page 2 down through “2027” in line 24 on page 18 and substitute “:

(a) The Department of Legislative Services shall study the implementation by the Department of Human Services of a statewide 3–1–1 system in the State that:

(1) provides citizens with nonemergency government services, resources, and information 24 hours a day, 7 days a week, 365 days a year; and

(2) merges the 3–1–1 system with the existing statewide 2–1–1 system.

(b) The study conducted under subsection (a) of this section shall examine:

(1) the difference in cost between implementing a statewide 3–1–1 system and implementing a combined 2–1–1 and 3–1–1 system;

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(2) any potential cost savings to counties that currently operate a county 3-1-1 system if the counties were to join a statewide 3-1-1 system;

(3) any potential cost savings for authorizing the use of existing 2-1-1 infrastructure for a combined 2-1-1 and 3-1-1 system;

(4) the anticipated number of new personnel needed for a combined 2-1-1 and 3-1-1 system;

(5) the expiration date of technology being utilized by counties that currently operate their own 3-1-1 systems;

(6) the percentage of 2-1-1 calls currently being handled by the 9-8-8 system;

(7) existing studies addressing the change in 9-1-1 call volumes in jurisdictions that have implemented a 3-1-1 system following the implementation of the 3-1-1 system;

(8) the potential role of 211 Maryland in a combined 2-1-1 and 3-1-1 system, including how 211 Maryland can maintain involvement in projects unrelated to the direct operation of the statewide 2-1-1 system; and

(9) any issues with the management of 2-1-1 shifting from a nonprofit entity to a governmental service.

(c) On or before December 1, 2023, the Department of Legislative Services shall report its findings and recommendations, in accordance with § 2-1257 of the State Government Article, to the Senate Education, Energy, and the Environment Committee and the House Health and Government Operations Committee”.

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On page 18, in line 25, strike “July” and substitute “June”.